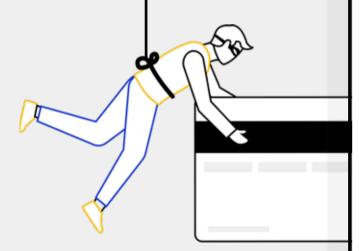
COSTLY CONFIDENCE

of consumers claim to be scam-savvy yet

94%

are likely to miss warning signs



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What Makes People Click?

FREE GIFT - YOU'VE BEEN SELECTED!!

78% respond to positive hooks

OPEN NOW! 48 HOURS ONLY

64% would act on messages that create urgency

ACTION NEEDED - CONFIRMATION REQUIRED

would respond to action required phrases



Did you know? ONLY...

look to ensure words are spelt correctly

search for a company name or logo

56% verify email addresses

48% reported being a victim of

a scam with **8%** multiple times.





OVERLOOKING TELLTALE SIGNS

Visa Stay Secure Study surveyed 5,800 adults across 17 markets in Central and Eastern Europe, Middle East and Africa, March-April 2023